

# 10 QUESTIONS YOU SHOULD ASK YOUR KENNEL OR CARE PROVIDER

**Research is important when choosing holiday care for your pet. Whether you are looking for a new boarding facility or you would just like to check your current kennels, get answers to these important questions before booking your dog's next stay.**



## **Can I look around your facilities and grounds?**

Looking around a few kennels will give you a good idea of what is available in the area.



## **What additional services are available?**

For example, a dog grooming service, training classes, or safe playtime with other pets.



## **What are your basic facilities and services?**

Take a look at the living and exercise spaces. Are they suitable for your pet?



## **Can I speak to a few of your current clients?**

You can also ask friends and family for a recommendation or look at online reviews.



## **Are your kennels licensed and insured?**

All kennels must have the appropriate level of insurance to protect the animals in their care.



## **Show me the security you have in place.**

Ask about basic security and any additional steps that have been taken to ensure your pet is safe.



## **Can I see qualifications & experience for your staff?**

Ask to have a chat with the staff members who will be responsible for your pet's care.



## **What happens if my dog becomes ill?**

Ask what the procedure is in the case of a veterinary emergency.



## **How much time will my pet get with the staff each day?**

You do not want your pet sat alone in a cage all day, so ask how often your dog will be interacted with.



## **How do you deal with separation anxiety?**

Ask how they can help your dog feel more comfortable about coming to stay with them.